

Scheduling Appointments for Special Coagulation Testing

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1. Appointments must be scheduled by calling 662-2959 M-F 8:30-4 PM. Appointments are needed for any test containing a platelet aggregation, specifically: Platelet Aggregation with Ristocetin, Platelet Aggregation without Ristocetin and Von Willebrand Panel.
2. Appointments are scheduled for Tuesday, Wednesday or Thursday. Any appointment requested outside our normal schedule must be approved by the Coagulation department. (Approval is pending the amount of staffing, and the other commitments we have utilizing that particular instrument).
3. Patients are always scheduled for 9:30 AM. (This test can take several hours to complete, so it is important that the patients show up by 9:30 AM. If a request is made to accommodate another time, then the request needs to be cleared through the SR Coag Tech or the Assistant Chief Med Tech.
4. Once a date and time has been agreed on, then the patient must be informed of the following:

Patient is to stop taking any medications that may contain aspirin, Advil, Ibuprofen and Aleve for 7 to 10 days prior to the appointment. If patients have questions about their prescriptions, they need to contact their physician for instructions on how those medications need to be handled.

___Patients may have a light breakfast the morning of their appointment, but they should avoid fatty foods (i.e.; bacon, sausage and fast food breakfast items).

___The total appointment time will be approximately 45 minutes to one hour.

___All platelet aggregations studies are drawn at NorDx Bramhall Campus. No other NorDx campus draws platelet aggregation studies.

___For TAT questions, the results may take up to two weeks to return. Patients may check with their physician's office for results two weeks after the test has been drawn.

If the patient is calling to schedule the appointment, it is Nordx's responsibility to inform the patient of the above instructions. If the Dr's office is calling to schedule the appointment, it is the Dr's office responsibility to inform the patient of the instructions.

Information we must collect from the caller:

- The ordering physicians' name
- Patient Name
- Patient Age
- Testing which is ordered
- Diagnosis if available

- A contact number for the patient. If patient is a minor, then the name of a parent and a phone number they can be reached at.