Urwego MaineHealth rurubaha amategeko ya Reta Zunze Ubumwe arengera uburenganzira bw'abanyagihugu kandi ata kuvangura rukora rwishimikije ubwoko, ibara ry'urukoba, amamuko, imyaka, ubumuga, canke igitsina. Urwego MaineHealth ata muntu rukumira canke rufata ingene rutafata abandi rwishimikije ubwoko, ibara ry'urukoba, amamuko, imyaka, ubumuga, canke igitsina.

Urwego MaineHealth:

• Ruratanga ibikoresho na serivisi ku bagendana ubumuga ku buntu kugira ngo baronke ingene yo guhanahana amakuru na twebwe, ivyo rutanga hari:

○ Abasemuzi b'ururimi rw'ibimenyetso bafise ubushobozi

○ Amakuru yanditswe ukundi kungene (ivyapa, amajwi, inyandiko z'ubuhinga bwa none, ubundi bwoko bw'inyandiko)

• Ruratanga serivisi z'indimi ku buntu ururimi rwabo kama atari Icongereza, nka:

○ Abasemuzi bafise ubushobozi

○ Amakuru yanditwe mu zindi ndimi

Nimba ukeneye izi serivisi, wokwegera

Organization	Compliance Coordinator
MaineHealth	Mark Grandonico 110 Free St. Portland, ME 04101 Email: grandm@mainehealth.org Phone: 207-661-7103 TTY: 711 (Maine Relay Service) Fax: 207-661-7100
Coastal Healthcare Alliance (Pen Bay Medical Center and Waldo County General Hospital)	Ann Hollyday Pen Bay Medical Center 6 Glen Cover Drive Rockport, ME 04856 Email: ahollyday@penbayhealthcare.org Phone: 207-921-8260

Franklin Community Health Network	Joanna Backman 111 Franklin Health Commons Farmington, ME 04938 Email: jbackman@fchn.org Phone: 207-779-2227 TTY: 207-779-2662 Fax: 207-779-2240
LincolnHealth	Wayne Printy P.O. Box 417 Boothbay Harbor, ME 04538 Email: Wayne.Printy@lchcare.org Phone: 207-633-8413 TTY: 1-800-225-5254 Fax: 207-563-4599
Maine Behavioral Healthcare	Russell Thayer 123 Andover Road Westbrook, ME 04092 Email: Thayer@mainebehavioralhealthcare.org Phone: 207-661-6331 TTY: 711 (Maine Relay) Fax: 207-761-2108
MaineHealth Care at Home	Vicki Erickson 15 Industrial Park Road Saco, ME 04072 Email: verickson@mhcah.org Phone: 207-284-4566 TTY: 1-877-297-3428 Fax: 207-282-4148

Maine Medical Center	Julia Dalphin 22 Bramhall St. Portland, ME 04102 Email: dalphj@mmc.org Phone: 207-662-5546 TTY: 207-662-4900 Fax: 207-761-3092
Memorial Hospital	Patient Advocate 3073 White Mountain Highway North Conway, NH 03860 Email: PatientAdvocate@MemorialHospitalNH.org Phone: 603-356-0642 TTY: 603-356-4988 Fax: 603-356-4993
NorDx	Dawn Morong 301A U.S. Route 1 Scarborough, ME 04074 Email: morond2@mmc.org Phone: 1-800-773-5814 TTY: 711 (Maine Relay Service) Fax: 207-661-8014
Southern Maine Health Care	Patricia Kasmarek 1 Medical Center Dr. Biddeford, ME 04005 Email: pakasmarek@smhc.org Phone: 207-283-7337 TTY: 207-283-7028 Fax: 207-283-7028

Spring Harbor Hospital	Jennifer Hunt-MacLearn 123 Andover Rd. Westbrook, ME 04092 Email: hunt_maclj@MaineBehavioralHealthcare.org Phone: 207-661-6247 TTY: 711 (Maine Relay Service) Fax: 207-761-2108
Western Maine Health	Martha Holden 181 Main St. Norway, ME 04268 Email: holdenma@wmhcc.org Phone: 207-744-6136 TTY: 207-743-1597 Fax: 207-743-1566

Nimba wiyumvira ko urwego MaineHealth rwonanirwa gutanga izi serivisi canke rwovangura ukundi kungene rwishimikije ubwoko, ibara ry'urukoba, amamuko, imyaka, ubumuga, canke igitsina, urashobora gushikiriza idosiye yo kwiyamiriza.

Urashobora kandi gushikiriza idosiye yo kwiyamiriza ku bijanye n'uburenganzira bw'abanyagihugu muri U.S. Department of Health and Human Services (Bushikiranganji bwa Reta Zunze Ubumwe Bujejwe Amagara n'Imibereho Myiza y'Abantu), Office for Civil Rights (Igisata Kijejwe Uburenganzira bw'Abenegihugu), warungika idosiye zo kwiyamiriza ku ngurukanabumenyi muri Office for Civil Rights Complaint Portal kuri https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, canke ukarungika ikete mw'iposita canke ugaca uterefona kuri:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-868-1019, 800-537-7697 (TDD)

Inkaratasi zo gushikiriza idosiye zo kwiyamiriza ziraboneka kuri

http://www.hhs.gov/ocr/office/file/index.html.