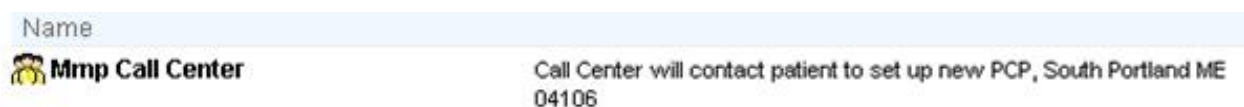


Starting on Monday, December 2nd- we will have the ability to refer patients **without a PCP** to the MMP call center.

The MMP call center will call the patient back and schedule a follow-up appointment convenient for the patient.

You will access this through our normal discharge process, by choosing the follow-up provider of "MMP call center";

In EPIC when you search for "MMP call center" there are two symbols, you **MUST** pick the one with the three people in yellow, not the building icon (see below for what it looks like in EPIC):



You may use this for any age patient who needs a PCP.

They will pick a location and provider based on patients wishes and availability.

They have agreed to accept urgent follow-ups from us, with subsequent assignment to a PCP.