

MaineHealth Accountable Care Organization

PAYER RESOURCE INFORMATION

Value Based Agreements:

Value-based contracting between MHACO and payors generally encompasses performance-based payment or reimbursement tied to indicators of value, such as patient health outcomes, efficiency and quality. Value-based contracting is designed to improve population health management, where the ACO takes responsibility (and sometimes financial risk) for populations of patients and aims to deliver value for the broader continuum of care across inpatient and outpatient settings. The goal is to reduce overall cost and improve health. For more information contact MHACOinfo@mmc.org.

Payer/Employer Group	Contracts / Products	Resource Links
Aetna	<ul style="list-style-type: none"> Commercial Medicare Advantage 	Website & Resources for Providers and Professionals: www.aetna.com Quarterly Newsletters: OfficeLink Updates Provider Manuals: click here Secure Portal: https://apps.availity.com/availity/web/public.elegant.login
Anthem BCBS	<ul style="list-style-type: none"> Enhanced Personal Health Care (EPHC) 	Anthem Website: https://www.anthem.com Maine market-specific website: click here Monthly Newsletters: https://providernews.anthem.com/maine Subscribe to email news: Network eUPDATE Provider Manuals: click here Resources for Providers and Professionals: Anthem phone numbers . Secure Portal: https://apps.availity.com/availity/web/public.elegant.login
MaineHealth Plan (Anthem BCBS: <i>third party administrator</i>) (TPA)	<ul style="list-style-type: none"> MaineHealth Employees & Dependents 	Website: https://www.anthem.com/mainehhealth/ Secure Portal: https://apps.availity.com/availity/web/public.elegant.login
Beacon Health (Evolent: TPA)	<ul style="list-style-type: none"> Northern Light Health Systems Employee & Dependents (includes Mercy Hospital employees & dependents) 	Website: www.beaconhealth.me As of 7.2017 no longer providing an e-newsletter Resources for Providers and Professionals: Beacon phone numbers Secure Portal: www.emhsemployeehealthplan.org
Center for Medicare & Medicaid Services (CMS)	<ul style="list-style-type: none"> Medicare Shared Savings Program (MSSP) 	Website: https://www.cms.gov/ MSSP website: click here Provider Enrollment, Chain and Ownership System: PECOS For more information about MSSP, please contact us at MHACOinfo@mmc.org .
Cigna	<ul style="list-style-type: none"> Commercial Products 	Website: www.cigna.com Quarterly Newsletter and Subscribe: Network News Provider Resources and Secure Portal available at www.CignaforHCP.com Provider relations: 1-888-244-6264, or the number on the patient's insurance card
Community Health Options (CHO)	<ul style="list-style-type: none"> All Products 	Website: www.healthoptions.org Newsletters: Subscribe to e-news updates Secure Portal: https://www.healthoptions.org/health-care-professionals Provider relations: (207) 402-3347, or provider@healthoptions.org
Harvard Pilgrim Health Care (HPHC)	<ul style="list-style-type: none"> Fully Insured Products (HMO / POS) Stride (HMO / MA) 	Website: www.harvardpilgrim.org Monthly Newsletter and Subscribe: Network Matters Provider manual and payment policies can be found here Secure Portal: https://www.harvardpilgrim.org Learn more about the HPHConnect web-based transaction service and register here Provider relations: 1-800-708-4414 Resources specific to the Stride (HMO) Medicare Advantage Plans can be found here

Humana	<ul style="list-style-type: none"> • Medicare Advantage (HMO / PPO) 	Website: www.humana.com Bi-monthly Newsletter, view on line: YourPractice Secure Portal: www.availity.com Provider and Customer Service: 1-800-457-4708 or humanaproviderservices@humana.com
Martin's Point Health Care (MPHC)	<ul style="list-style-type: none"> • Tricare (US Family Health Plan) • Generations Advantage (Medicare Advantage) 	Website: www.martinspoint.org Quarterly Newsletter and subscribe: The Point Provider manual and other resources can be found here Secure Portal: https://forproviders.martinspoint.org
United Health Care	<ul style="list-style-type: none"> • Medicare Advantage (HMO / PPO) 	Website: https://www.uhcprovider.com/ Monthly Newsletter: Network Bulletin

Messenger Model Agreements:

The MaineHealth ACO conveys contract offers to participating providers from the following payers at their request. The ACO does not negotiate reimbursement rates or value based payments under these “Messenger Model Agreements”. Participating providers may choose to accept the terms of the agreement as presented, or reject the terms and negotiate directly with the payer.

Payer/Employer Group	Contracts / Products	Resources
Coventry / FirstHealth	<ul style="list-style-type: none"> • Commercial PPO Products 	Website: https://www.coventrywcs.com
EBPA	<ul style="list-style-type: none"> • Commercial PPO Products 	Website: www.ebpabenefits.com
MultiPlan	<ul style="list-style-type: none"> • <u>Commercial PPO Products</u> 	Website: www.multiplan.com Payer Portal: https://www.multiplan.us/providers/provider-portal-info/
WellCare (formerly Universal American)	<ul style="list-style-type: none"> • Medicare Advantage <ul style="list-style-type: none"> ○ Today's Options PPO, ○ Today's Options PFFS, ○ WellCare HMO 	Website: https://www.wellcare.com/Maine https://www.wellcare.com/en/Maine/UAM-Migration