



# Community Health Needs Assessment Implementation Plan

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October 1, 2019 – September 30, 2021

**Franklin Memorial  
Hospital/Franklin  
Community Health Network**

 Franklin Memorial Hospital  
MaineHealth

# Implementation Plan for Community Health Needs Assessment 2019-2021

**MaineHealth/Affiliate Hospital:** Franklin Memorial/FCHN revised 11-1-19

**County:** Greater Franklin County

**Health Priority:** Opioid Use Disorder

**Goal of Health Priority:** To prevent and treat opioid use disorder (OUD)

△ *indicates strategies where MH will have measurement data*

Strategies	Resources/Lead	Metrics/What are we measuring?	Partners/External Organizations	Year(s) of work
<b>Strategy 1:</b> Increase access to Integrated Medication Assisted Treatment (IMAT)	Resources: MeHAF Foundation funding Lead: Healthy Communities Coalition (HCC)/Maine Behavioral Healthcare (MBH)	# of providers in Franklin County offering MAT services △  # of individuals receiving MAT	Maine Behavioral Healthcare (MBH), HealthReach Network Clinic Providers, private Providers, Groups Recover Together, FH Practices	Years 1-3
<b>Strategy 2:</b> Review and establish protocols for Rapid Access for Suboxone in the Emergency Department	Lead: MBH	Guide and standardize suboxone treatment in the ED	Franklin Memorial Hospital Emergency Department, MBH, Healthy Community Coalition (HCC)	Year 2
<b>Strategy 3:</b> Office staff and Medical Assistant (MA) training on Opioids Use Disorder and stigma	Resources: MaineHealth, MeHAF Foundation funding Lead: HCC	# of office staff and MAs trained	FH office practices, HealthReach clinics, private practices, HCC, MBH	Year 1
<b>Strategy 4:</b> Implement Opioid Health Home for uninsured patients	Resources: State funding Lead: MBH	Opioid health home implemented	MBH, FMH	Year 2
<b>Strategy 5:</b> Increase use of Substance Use Disorder (SUD) screening tools	Resources: Franklin Health Practices	% of pregnant women screened for risk of SUD (Year 1) △ % patients in ED screened for risk of SUD (Year 2)	Franklin Health Practices, FMH ED, HCC, MBH, MaineHealth	Year 1 and 2
<b>Strategy 6:</b> Provide coordinated Perinatal Substance Use Disorder (SUD) care	Resources: MaineHealth Lead: HCC, Maternal/Child Health	% of pregnant women with SUD receiving coordinated care locally △	Franklin Women's Care, MBH, MaineHealth	Years 1-3
<b>Strategy 7:</b> Use harm reduction models of care delivery and treatment for those with active OUD	Resources: Foundation funding, Lead: HCC and local law enforcement	# of training provided on Naloxone for law enforcement, first responders, EMS # of Naloxone trainings for community members	HCC, local law enforcement, first responders, NorthStar	Years 1-3
<b>Strategy 8:</b> Increase recovery services	Resources: Foundation funding Lead: HCC	# of Recovery Coaches trained	HCC, MeHAF	Years 1-3
<b>Strategy 9:</b> Offer OUD prevention	Resources: Federal funding	# of students reached	Local coalitions, law	Years 1-3

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education to increase awareness	Lead: HCC	# community groups receiving education	enforcement, local school systems, community organizations, foundations	
<b>Strategy 10:</b> Decrease access to prescription drugs among high school students	Resources: Federal funding Lead: HCC	# Drug Take Back events Maine Integrated Youth Health Survey data	Local coalition, law enforcement, schools, healthcare providers	Year 1

\*MaineHealth System Quality Dashboard measure

# Implementation Plan for Community Health Needs Assessment 2019-2021

**MaineHealth/Affiliate Hospital:** Franklin Memorial Hospital/FCHN

**County:** Franklin

**Health Priority:** Mental Health

**Goal of Health Priority:** To improve integration of mental and physical health to improve overall health

<i>Strategies</i>	<i>Resources/Lead</i>	<i>Metrics/What are we measuring?</i>	<i>Partners/External Organizations</i>	<i>Year of Work (1-3)</i>
<b>Strategy 1:</b> Collaborate with local adult education to develop workforce education programs for substance use counselors	Resources: Foundation funding Lead: Spruce Mt Adult Education	# of related courses offered # of students taking classes # trained counselors	Spruce Mt. Adult Education, FMH	Years 2,3
<b>Strategy 2:</b> Offer community-wide education regarding Adverse Childhood Experiences (ACE's)	Resources: Franklin County Children's Task Force (FCCTF) Lead: FCCTF	# of events where education is presented # of people receiving education	Franklin County Children's Task Force (FCCTF), MaineHealth	Years 2,3
<b>Strategy 3:</b> Screen patients 0-17 with 2 question trauma screening at well child visits	Lead: FMH pediatric practices, MaineHealth	# providers trained on ACEs % patients 0-17 with trauma screening at well child visit (System Quality Dashboard) $\Delta$	Franklin pediatric practices, MaineHealth	Year 1-3
<b>Strategy 4:</b> Develop strategic plan to increase the flexibility of Intensive Outpatient Program (IOP) to meet clients' needs	Resources: State and Foundation funding Lead: MBH	# of programs offered # of participants	MBH	Years 2,3
<b>Strategy 5:</b> Explore potential for tele-psych capacity in Franklin County	Lead: MBH	Tele-psych feasibility study completed Tele-psych implemented if indicated	MBH, FMH, MaineHealth Telehealth	Year 2 Year 3
<b>Strategy 6:</b> Referral system for mental health resources and other social services	Lead: MaineHealth	Aunt Bertha resource platform populated with local mental health and social service resources- TBD	HCC, MaineHealth	Year 1-3

**MaineHealth/Affiliate Hospital:** Franklin Memorial Hospital

**County:** Franklin County

# Implementation Plan for Community Health Needs Assessment 2019-2021

**Health Priority:** Healthy Eating Active Living (HEAL) / Obesity Prevention

**Goal of Health Priority:** Decrease the prevalence of obesity

Strategies	Resources/Lead	Metrics/What are we measuring?	Partners/External Organizations	Year of Work (1-3)
<b>Strategy 1:</b> Increase access to fresh produce within the community	Resources: GSFB, Foundation Funding Lead: HCC	# of pounds distributed bi-weekly $\Delta$	HCC, Franklin Memorial Hospital, Good Shepherd Food Bank, local food pantries, SNAP-Ed	Year 1-3
<b>Strategy 2:</b> Increase pre-diabetes/diabetes screening <i>in primary care practices</i> and on the mobile health unit	Resources: Foundation funding, MaineHealth Lead: HCC, FMH	# of patients screened on the mobile health unit # of patients with HbA1c>9 (System Quality Dashboard) $\Delta$	HCC, Franklin primary care practices, MaineHealth	Year 1-3
<b>Strategy 3:</b> Increase access to diabetes prevention education	Resources: MH Lead: HCC and MH	# of National Diabetes Prevention Program (NDPP) classes offered $\Delta$ # of participants in NDPP classes $\Delta$ # participants completing NDDP $\Delta$	HCC, Franklin Memorial Hospital, MaineHealth	Year 1-3
<b>Strategy 4:</b> Expand Let's Go! in school, child care, out of school and community sites	Resources: MH and Let's Go! Lead: HCC	# of established sites	FCHN, HealthReach	Year 1-3
<b>Strategy 5:</b> Expand Let's Go! Small Steps Adult Program	Resources: MH and Let's Go! Lead: HCC, FMH Primary Care	# of practices implementing Small Steps	FCHN, HealthReach	Year 2-3

\*MaineHealth System Quality Dashboard measure

# Implementation Plan for Community Health Needs Assessment 2019-2021

**MaineHealth/Affiliate Hospital:** Franklin Memorial Hospital/FCHN

**County:** Greater Franklin County

**Health Priority:** Access

**Goal of Health Priority:** Improve access and availability of health related services

7/30/19

Strategies	Resources/Lead	Metrics/What are we measuring?	Partners/External Organizations	Year of Work (1-3)
<b>Strategy 1:</b> Expand the use of the Mobile Health Unit (MHU) for clinical services in rural isolated regions of Franklin County	Resources: Foundation funding Lead: HCC	# of MHU outings hosting a provider  # of clients served	HCC	Years 1,2,3
<b>Strategy 2:</b> Increase the number of individuals who have an established relationship with a Primary Care Provider	Lead: HCC, HealthReach, FMH	# of individuals with a PCP	HealthReach, FMH	Year 1, 2, 3
<b>Strategy 3:</b> Review, analyze and respond to the barriers patients experience in developing a PCP relationship	FMH Operational Funds to HCC Lead: HCC, FMH	# of barriers identified  # strategies developed to address barriers  # of new PCP relationships	United Way of the Tri-Valley Area, Franklin County Children's Task Force, FMH, HCC	Year 2.3
<b>Strategy 4:</b> Establish Transportation workgroup to outline existing services and explore sustainable options to address lack of transportation	Lead: Franklin Resource Collaborative	# of existing services identified  # of ideas generated to aid with transportation barriers	Western Maine Transportation, Franklin Resource Collaborative	Year 1
<b>Strategy 5:</b> Host quarterly Community Conversations to update the community on progress of work on the strategies and to inform them of new and existing efforts.	FMH Operational Funds to HCC Lead: HCC	# of community meetings held  # of participants  # of topics discussed	FMH, HCC, HealthReach	Year 1,2

# Implementation Plan for Community Health Needs Assessment 2019-2021

**MaineHealth/Affiliate Hospital:** Franklin Memorial Hospital

**County:** Franklin

**Health Priority:** Poverty (SDOH)

**Goal of Health Priority:** Reduce the impacts of poverty on community well-being

Strategies	Resources/Lead	Metrics/What are we measuring?	Partners/External Organizations	Year of Work (1-3)
<b>Strategy 1:</b> Partner with community agencies to identify opportunities that will support economic development	Lead: FMH Operational support to HCC Lead: FMH, HCC	# of community agencies partnered with	HCC, MaineHealth, Population Health	Year 2
<b>Strategy 2:</b> Provide poverty/stigma/bias education on vulnerable populations to community	Resources: MeHAF funding Lead: HCC	# of community education sessions held  # of community members receiving education	Franklin Memorial Hospital, HCC, other social service agencies	Year 1-3
<b>Strategy 3:</b> Explore opportunities to partner with large employers in Franklin County to identify and address needs of low-wage employees	FMH Operational support to HCC Lead: FMH, HCC	Identify # of community businesses that would benefit from community support	Franklin Memorial Hospital, HCC, business community, town government, Population Health, UWTVA	Year 1-2
<b>Strategy 4:</b> Expand and evaluate provision of emergency food bags to all primary care practices	Resources: MaineHealth, GSF, Foundation funding Lead: FMH, HCC	# of funding avenues identified # of emergency food bags distributed △	HCC, MaineHealth, Let's Go!, Good Shepherd Food Bank	Year 1
<b>Strategy 5:</b> Engage two additional practices in screening for food insecurity	Resources: MaineHealth Lead: FMH, HCC	# of practices screening for food insecurity △	HCC, MaineHealth, Good Shepherd Food Bank, local food pantries	Year 1-3
<b>Strategy 6:</b> Increase # of patients screened for food insecurity	Resources: MaineHealth Lead: FMH, HCC	# of patients screened △  % of patients screened △	Franklin Memorial Family and Pediatric offices, MaineHealth, Good Shepherd Food Bank	Year 1-3

\*MaineHealth System Quality Dashboard measure

# Implementation Plan for Community Health Needs Assessment 2019-2021

**MaineHealth/Affiliate Hospital:** Franklin Memorial

**County:** FRANKLIN

**Health Priority:** PRIORITIES NOT SELECTED

**Goal of Health Priority:** N/A

Priority:	Reason not chosen:
Intentional Injury	Only 8% of individuals participating in the CHNA process identified this as a priority, it has been tabled for now. Suicide prevention efforts are currently underway in some local school districts, especially those recently impacted by a youth suicide. HCC has initiatives focused on youth mental health support and prevention.
Healthy Aging	Just 7% of those who participated in the CHNA process identified Healthy Aging as a top priority. HCC, in collaboration with MaineHealth has established the Matter of Balance program. Health cooking classes and fresh produce deliveries are offered at senior housing complexes.