



Progress report on *Community Health Needs Assessment Implementation Strategy*

fiscal year

2019

2020

2021

(October 1, 2019 – September 30, 2020)

Franklin Memorial Hospital/ Franklin Community Health Network



Franklin Memorial Hospital
MaineHealth

CHNA Implementation Plan 2019-2021

Franklin Community Health Network

The following report outlines progress on the Franklin Community Health Network Implementation Strategy on key health priorities identified in the **2018 Maine Shared Community Health Needs Assessment**.

The vision of the Maine Shared Community Health Needs Assessment is to help to turn data into action so that Maine will become the healthiest state in the United States. Its mission is a dynamic public/private partnership that creates Shared Community Health Needs Assessment Reports, engages and activates communities and supports data-driven health improvements for Maine people. To access the MaineHealth 2019 Community Needs Assessment Reports, visit: <https://mainehealth.org/healthy-communities/community-health-needs-assessment>.

A member of the MaineHealth system, Franklin Community Health Network has a set of health priorities including:

- Access to Care
- Poverty
- Opioid Use Disorder
- Mental Health
- Obesity Prevention

About Franklin Community Health Network

Greater Franklin County is tucked in the beautiful western mountain foothills of Maine, one of the most spectacular places in New England. This quaint, four-season region offers numerous opportunities for its 40,000 residents, including a nationally-acclaimed health care system, pristine lakes, panoramic views and bustling downtowns with a distinct local flavor.

The region's health care is served by Franklin Community Health Network, a locally controlled, nonprofit, integrated network of rural health care providers, created by Franklin Memorial Hospital in 1991. Affiliates include Franklin Memorial Hospital and Healthy Community Coalition of Greater Franklin County. We have been part of the MaineHealth family since October 2014. Our mission is to work cooperatively with others to achieve the highest level of health and wellness possible for the people of West Central Maine.

The MaineHealth System

MaineHealth is a not-for-profit integrated health system consisting of nine local hospital systems, a comprehensive behavioral healthcare network, diagnostic services, home health agencies, and more than 1,700 employed and independent physicians working together through an Accountable Care Organization. With more than 22,000 employees, MaineHealth is the largest health system in northern New England and provides preventive care, diagnosis and treatment to 1.1 million residents in Maine and New Hampshire.

In keeping with the health system's vision and mission, MaineHealth organizations work together to offer a wide range of community programs focused on disease management, prevention and population health, free of charge, and no one is ever denied care because of inability to pay. In 2019, the MaineHealth system provided over \$487.5 million in community health programs or services without reimbursement or other compensation.

Community Health Needs Assessment 2019-2021 Annual Implementation Plan Update FY20

Please highlight progress made from **October 1, 2019 - September 30, 2020** for strategies and actions taken to address the priority areas your organization selected as part of the 2018 Community Health Needs Assessment (CHNA) process. The strategies that your organization recorded in the 3-year Implementation Strategy section of your CHNA report are listed below. In addition, you are encouraged to include progress made for any additional strategies you implemented.

MaineHealth Member Organization: Franklin Memorial/FCHN
Date: October 1, 2019- September 30, 2020

2019 CHNA Priority Selected	2019 Implementation Strategy / Planned Actions to Address Priority of Focus	If Action Implemented - Describe actions taken, impact from those actions, and collaborating partners If NO - Provide a reason why no action was taken
Access to Care	Establish Transportation workgroup to outline existing services and explore sustainable options to address lack of transportation Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Community conversation around transportation planned for October. May be delayed due to COVID.
	Expand the use of the Mobile Health Unit (MHU) for clinical services in rural isolated regions of Franklin County Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Mobile Health Unit started events in August and hosted providers multiple times in rural locations.
	Host quarterly Community Conversations to update the community on progress of work on the strategies and to inform them of new and existing efforts. Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Community conversations have happened Quarterly throughout year 1.
	Increase the number of individuals who have an established relationship with a Primary Care Provider Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Over 500 new patients since the beginning of 2020.
Healthy Eating Active Living (HEAL) / Obesity Prevention	Expand Let's Go! in school, child care, out of school and community sites Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Let's Go! is in all schools in Franklin County and has expanded its number of daycares.
	Increase access to diabetes education Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> National Diabetes Prevention Program classes are running - virtually at this point due to Covid-19.

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Healthy Eating Active Living (HEAL) / Obesity Prevention	Increase access to fresh produce within the community Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • 2200 lbs of food distributed from October 2019-September 2020.
	Increase pre- diabetes/diabetes screening on the mobile health unit Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • Screenings happened from August through October while Mobile Health Unit was out in the community.
Opioid Use Disorder	Decrease access to prescription drugs among high school students Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • One event held in October 2019. Events in 2020 have been postponed.
	Increase access to Medication Assisted Treatment (MAT) Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • 18 providers are offering MAT services.
	Increase recovery services Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • Peer recovery coaches trained and looking at starting peer led support group.
	Increase use of Substance Use Disorder (SUD) screening tools Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • Pregnant women and all ED patients are being screened.
	Offer OUD prevention education to increase awareness Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • Education created and distribution started.
	Office staff and Medical Assistant (MA) training on Opioids Use Disorder and stigma Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • Stigma trainings had started but, due to COVID, needed to become digital. Digital training has been recorded.
	Provide coordinated Perinatal Substance Use Disorder care Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • Information from previous strategy is being collected.
	Use harm reduction models of care delivery and treatment for those with active OUD Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> • Narcan distribution program started in December 2019. Trainings have been provided to community members and organizations. Trainings are scheduled for September and October.

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Mental Health	Create coordinated and collaborative referral and service delivery processes for mental health resources Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Staff has been trained and local resources are being added to Aunt Bertha.
	OTHER: Screen patients 0-17 with 2 question Trauma screener at well-child visits Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Staff in multiple practices are trained and screening rates hit the 80% benchmark by end of Year 1.
Poverty (SDOH)	Engage two additional practices in screening for food insecurity Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<ul style="list-style-type: none"> Goal has been met. Two new practices are screening.
	Expand and evaluate provision of emergency food bags to all primary care practices Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Currently MaineHealth is funding food bags.
	Explore opportunities to partner with large employers in Franklin County to identify and address needs of low-wage employees Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Employers have been identified.
	Increase # of patients screened for food insecurity Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> 89.05% of patients screened from October 1, 2019 - August 31, 2020.
	Provide poverty/stigma/bias education on vulnerable populations to community Action Implemented? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Continuing in FY21? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<ul style="list-style-type: none"> Have presented to 3 locations.